[redacted]

GRIEVANCE PROCEDURE

1 INTRODUCTION

1.1 [illegible]

1.2 [illegible]

1.3 [illegible]

1.4

[illegible]

[illegible]

3.8 [illegible]

APPEALS AGAINST DECISIONS TAKEN IN ACCORDANCE WITH THIS PROCEDURE

1. THE PURPOSE OF AN APPEAL

1.1 [illegible]

1.2 [illegible]

1.3 [illegible]

2 THE REMIT OF THOSE HEARING AN APPEAL

2.1 [illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

3 NOTIFICATION OF APPEAL HEARINGS

3.1 [illegible]

5.3 The Responding Manager

8.4 [illegible]

- [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]
- [illegible]

8.5 [illegible]